

JIGAR PATEL

Contact

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Education

BACHELOR OF COMPUTER ENGINEERING

Hemchandracharya North Gujarat University
2001 - 2005

Certification

Scrum Fundamentals Certified	MAY 2017
Advanced Google Analytics	APR 2016
ITIL® Foundation (2011 Edition)	JUL 2015
Corporate Finance Training	SEP 2011
Microsoft® Certified Professional	JUN 2008
Microsoft® Certified Developer	JUN 2008

Awards

THE FRONT-RUNNER

Investis Service Delivery | Oct 2016

BEST CLIENT SERVICES

Investis DOT Awards | Nov 2015

BEST TEAM WORK

Investis DOT Awards | Nov 2012

Summary

Technical Professional with over 11 years of management & development experience in various technologies that include full cycle website development and mobile app projects. Resourceful and skilled in streamlining operations and maintaining schedules to ensure maximum customer satisfaction and business revenue. An individual who is highly organized with the ability to multitask and meet deadlines.

I have the relevant experience and technological skills to solve real business problems. Well-versed with industry best practice and HTML, W3C and accessibility standards having delivered apps and websites for blue-chip companies like Rolls Royce, Prudential, Adidas, British Land, ArcelorMittal, GE, BP and Anglo American - to name a few.

- *Worked on 200+ websites and 50+ mobile apps with proficiency on, HTML, CSS, JavaScript & Bootstrap framework*
- *Managed multiple projects across all segments of development with excellent trouble-shooting skills*
- *Coordinated with customer to gather requirement and manage expectations*
- *Bring agile values to adapt agile practices based on situation and knowledge*
- *Worked as part of an interdisciplinary team to achieve project milestones*
- *Collaborated with development to plan projects sprints*
- *Developed status reports, cost estimates and resource plans*
- *Made vital decisions and drive decision-making across projects*
- *Implemented and maintain development best practices with hands on experience with Dreamweaver, Photoshop, Microsoft Office*

Experience

PROJECT ANALYST | BAKKAVOR | JUN 2017 - PRESENT

- Working closely with stakeholders throughout the organization to capture any new functional requirements beyond the original scope for upstream
- Advising and facilitating discussions on standardizing processes and procedures for the acquisition of new common practice
- Identifying opportunities to leverage company-wide savings through the decommissioning of regional and 3rd party managed services
- Creating SOP material, presenting demos and providing process training and generally engaging with all parties that have a potential interest in the solution
- Driving simplification and efficiency using a standard tool

CLIENT MANAGER | INVESTIS | NOV 2014 - MAR 2017

- Responsible for real time responses and end to end management of client websites for all incoming telephone and email requests
- Provide proactive content maintenance support, technical expertise and recommendations to corporate and investor relations websites using CMS like Sitecore & Drupal
- Managed client website events like annual result announcement and new website launch ensuring on time delivery with exceptional quality
- Collaboration with production teams in India, Germany, Finland, UK and US to deliver complex projects of global blue chip clients

TEAM LEADER - APPS DELIVERY | INVESTIS | APR 2012 - OCT 2014

- Responsible for building, supporting & maintaining various iPad, iPhone & Android apps using Titanium Appcelerator & JavaScript
- Resource planning and allocation base on utilization plans
- Liaise with product management & development team for custom built by raising request on JIRA

SR. WEB PRODUCER | INVESTIS | JAN 2011 - MAR 2012

- Produced tools and feeds of our investor relations clients which were built on technologies like .NET & PHP, by updating their look and feel as per their website style guide

WEB PRODUCER | INVESTIS | JUN 2009 - DEC 2010

- Worked on numerous websites using Sitecore CMS, JavaScript, HTML & CSS ensuring compatibility with different browsers

FREELANCER | NEWMOON.CO.IN | MAY 2008 - MAY 2009

- Designed and developed websites considering W3C standards, creating XHTML, CSS & DIV based layouts

PROGRAMMER | URL SOFTWARE PVT. LTD. | MAY 2006 - APR 2008

- Developed internet and intranet applications using services of ASP.NET, C# & Microsoft SQL

WEB DEVELOPER | WEB STUDIO | MAY 2005 - APR 2006

- Built websites using technologies like Classic ASP, VBScript & Microsoft Access